

Quick Reference Guide
to
Feature Access Codes

UCX

Creating a new world of IPportunities

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Symbols

f = Hookflash (Xfer)

→ = Starting at number and continuing as defined in database sizes

◆ = Not available for T200S, T300, P-series and other SIP terminals

♣ = Not available for T200M series and FlexSet-IP 280S

♣ = Keypad programmable key only

GENERAL USER FEATURES

Account Code #1990

ACD/UCD Groups:

Call Waiting Display (ACD)◆ #1982 (Keypad)

Load ID (ACD) #1973

Login/Logout (ACD) #1974

Max. Calls Waiting for Busy (ACD)◆ #1746 (Attendant)

Primary Login (ACD)..... #1442

Release/Resume All #1975

Release/Resume (UCD) #1991

Wrap-Up Code (ACD) #1977

Wrap-Up Time - On/Off #1976

Activation Code #11 / #*1

Attendant/Operator 0

Auto Set Relocate◆ #1???

Boss Groups:

Call Forward All..... #168

Call Forward All (External)..... #17707

Call Forward Busy..... #167

Call Forward Busy (External)..... #17706

Call Forward No Answer #169

Call Forward No Answer (External)	#17708
Call Forward Timed.....	#1984
Call Forward Timed (External)	#17709
Exclusive Hold♦	#187
Privacy	#186 / #6
Break In♦	f 3

Call Forward:

All.....	#141 / #8
All External.....	#17702
Busy	#140
Busy External.....	#17701
Busy/No Answer	#147 / #2
Busy/No Answer External	#17705
No Answer	#142
No Answer External	#17703
Timed	#1985
Timed External.....	#17704
Undefined Station.....	#17717
Call Hold♦	#171 / #4
Call Park.....	#183 / #7 / 79

Call Pickup:

Directed.....	#180 / 77
Group	#181 / 76
Caller ID Control♦	#1444
Camp-On Call Back	f 2♦ / #176
Camp-On Offhook/Call Waiting/Call Offer	f 8♦
Cancellation Code	#10 / #*0
Canned Messages	7026-7041

Conference – Call Group:

Add-On Temporary Group Call	#1449
Define Operator	#17716
Call Group Access Code.....	5600→
Operator Add Member◆▲	#1304
Operator Release Member◆▲	#1305
Release One Participant	#1446
Terminate Conference.....	#1447

Conference – Multi-Party:

Add Participants to established 3-Way Call◆▲	#1306
Release the Last Added Participant◆▲ ...	#1303
Conference Lock◆▲	#1441
Conference Port.....	5610→
Release One Participant	#1983
Corrective Diagnostic (DC No Call).....	#1989
COS Switchover	#149
Do Not Disturb (DND).....	#145
ELA Ring Setting (9-Yes, 6-No, 3-Delayed)	#17718
Executive Privilege	#170
Flash On Trunk (Calibrated Opening)◆ ...	f #150

FlexiCall:

FlexiCall All	#17710
FlexiCall Internal	#17711
FlexiCall External	#17712
Place New Call.....	*1
Call transfer.....	*2
Divert Call to a UCx Station	*3
Enable IVR commands for Voice Mail....	*4
Divert Call to the Desk Phone.....	*5

Record Call with Navigator	*6
Follow Me Internal + External.....	#189
Follow Me External.....	17713
IRSS (Freedom):	
Activation	#17714
Place New Call.....	*1
Call Transfer	*2
Divert Call to a UCx Station	*3
Enable IVR commands for Voice Mail....	*4
Record Call with Navigator	*6
Last Number Redial.....	* / #143
Malicious Call Trace On/Off.....	#1740
Malicious Call Trace Printout.....	#1741
Message Cancel.....	#1440
Message Leaving/Receiving	f 5♦ / #175 / #5
MLPP Service.....	#17715
Outside Line Access Code	9
Page_Q	7060→
Paging, Announcing:	
Public Address	7074→
Voice (to Single Keypad)	f 6♦ / #191 / #3
Zone (to Keypad Zone Group)	7300→
Passcode Change	#179
Phone Dial Lock	#148
Reminder Request	#172
Reminder Snooze♦	4
Room Status.....	7026-7041
Saved Number/Redial♦	#196 / #9
Security Line	#17700

Series Call♦ f #195

Speed Dialing:

Private Number 7000→

Programming Private # #193

Public Number 6000→

Programming Public #..... #194 (Attendant)

Stop Dial♦ # / (#1300)

Wakeup Request #173

Wakeup Snooze♦ 4

FlexSet/T200M Series FEATURES ONLY

Auto Answer - On/Off #138

Auto Redial:

Activation #178

Stop Redial (Hold)..... #*6

Restart Dial (Cancel Hold) #*7

Priority Assign #*8

Priority Cancel..... #*9

Call Elapse Time Display..... #129

Directory:

Directory Search #1994, ##

Personal Directory #9

Delete Entry in Personal Directory #0

Add New Entry in Personal Directory..... #1

Edit Entry in Personal Directory #2

Backspace #3

Space #4

Name/Number..... #5

Send..... *

Headset Only - On/Off..... #1302

Idle Display - On/Off	#137
Multilingual Displays.....	#1328
Paging, Receiving:	
Auto Answer.....	#133
Turn On/Off	#134
Preference.....	#131
Programming Key.....	#139

FlexSet/T200M Series PROGRAMMED KEY

Break-In.....	#124
Call Waiting Display.....	#1325
Divert Call.....	#1445
Exclude Destination (Split Call)	#1322
Exclude Source (Split Call).....	#1321
Forced Release	#123
Handset/SPKR	#1323
Help	#1443
LED On/Off.....	#1301
Line (Line # + Boss Group #)	#126
Loop	#121
Loop (Originating Only)	#125
Mute	#1320
Name/Dial Number Display	#128
SPKR.....	#120
Touch-Tone Dialing (DTMF) for OCC	#127
Xfer (Transfer/Hookflash)	#122

ATTENDANT FEATURES

Alarm Display	#1997
Alternate Attendant Destination.....	#146
Attended/Unattended	#145
Call Forward: All	#168
All External	#17707
Busy	#167
Busy External	#17706
No Answer	#169
No Answer External.....	#17708
Timed.....	#1984
Timed External	#17709
Call Charge: Printout	#1972
Reset with Printout	#1978
Check In/Out	#1970
Day/Night Transfer (Auto/Manual).....	#1993
Day/Night 1 – Service Mode Select.....	#185
Day/Night 2 – Service Mode Select.....	#184
Malicious Call Trace:	
On/Off	#1742
Printout.....	#1743
Message Waiting	f 7 / #156
Scroll Fast Backward.....	#*5
Scroll Fast Forward	#*3
Stations: Block.....	#153
Canned Messages	7010-7025
Do Not Disturb	#1999
Hot Station Delayed.....	#182
Hot Station Immediate	#166
Originating Only.....	#151

Outgoing Restriction	#154
Room Status	7010-7025
Terminating Only	#152
Time/Date Set.....	#188
Trunks:	
Auto Guard	#1998
Busy Out.....	#155
CO Blocked Display	#157
Direct In Line: Day	#164
Night 1	#163
Night 2	#165
Drop on no Dial	#162
Hot Trunk Delayed.....	#161
Hot Trunk Immediate	#160
Incoming Only	#158
LAR Block.....	#1979
Outgoing Only	#190
Reserved To	#159
Wakeup Request.....	#1980
Wakeup Report.....	#1971

SPEED DIAL LIBRARY CODES

- *x Delay dialing by x seconds (x = 1 to 9)
- #0 Stop dial
- #1 Manual dialing wait period
- #4 Inhibit display
- #5 Enable display
- #8 Display ‘-’
- #9 Flash/calibrated opening
- ## Dial # out
- ** Dial * out

ENDPOINTS AND DIAL DESTINATIONS

ACD/UCD Groups	5350 →
Boss Groups.....	5000 →
Call Group	5600 →
Dial Services	4850 →
IP Keypad	4000 →
IP Keypad Voice Page.....	7400 →
IP Net	5900 →
IP SIP Terminal.....	5930 →
IP SIP Trunk	5960 →
Routing Access	80, 7080
SLT/FXS stations.....	2000 →
Trunk Direct Access	7100 →
Trunk Groups.....	9, 81 →, 7081 →

SPEED DIAL LIBRARY CODES

- *x..... Delay dialing by x seconds (x = 1 to 9)
- #0..... Stop dial
- #1..... Manual dialing wait period
- #4..... Inhibit display
- #5..... Enable display
- #8..... Display ‘-’
- #9..... Flash/calibrated opening
- ##..... Dial # out
- **..... Dial * out

ENDPOINTS AND DIAL DESTINATIONS

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- Call Group **5600**→
- Dial Services **4850**→
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- IP Keypad Voice Page..... **7400**→
- IP Net **5900**→
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- IP SIP Trunk **5960**→
- Routing Access **80, 7080**
- SLT/FXS stations..... **2000**→
- Trunk Direct Access **7100**→
- Trunk Groups..... **9, 81**→, **7081**→

Be Green !
Print pages 12-13 only
(in double-sided mode).
Pages 12-13 include
most of the feature
codes.



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UCx Feature Codes

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Max. Calls Waiting for Busy (ACD)♦	#1746 (Attendant)
Primary Login (ACD).....	#1442
Release/Resume All	#1975
Release/Resume (UCD)	#1991
Wrap-Up Code (ACD).....	#1977
Wrap-Up Time - On/Off	#1976
Activation Code	#11 / #*1
Attendant/Operator.....	0
Auto Set Relocate♦	#1???
Boss Groups:	
Call Forward All.....	#168
Call Forward All (External)	#17707
Call Forward Busy.....	#167
Call Forward Busy (External)	#17706
Call Forward No Answer.....	#169
Call Forward No Answer (External)	#17708
Call Forward Timed.....	#1984
Call Forward Timed (External)	#17709
Exclusive Hold♦	#187
Privacy	#186 / #6
Break In♦	f3
Call Forward:	
All	#141 / #8
All External.....	#17702
Busy	#140
Busy External.....	#17701
Busy/No Answer	#147 / #2
Busy/No Answer External	#17705
No Answer	#142
No Answer External	#17703
Timed	#1985
Timed External.....	#17704
Undefined Station.....	#17717
Call Hold♦	#171 / #4
Call Park.....	#183 / #7 / 79
Call Pickup:	
Directed.....	#180 / 77
Group.....	#181 / 76
Caller ID Control♦	#1444
Camp-On Call Back	f2♦ / #176
Camp-On Offhook/Call Waiting/Call Offer	f8♦
Cancellation Code	#10 / #*0
Canned Messages	7026-7041

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Divert Call to a UCx Station	*3
Enable IVR commands for Voice Mail... ..	*4
Divert Call to the Desk Phone.....	*5
Record Call with Navigator	*6
Follow Me Internal + External.....	#189
Follow Me External.....	17713

IRSS (Freedom):

Activation	#17714
Place New Call.....	*1
Call Transfer	*2
Divert Call to a UCx Station	*3
Enable IVR commands for Voice Mail... ..	*4
Record Call with Navigator	*6
Last Number Redial.....	* / #143
Malicious Call Trace On/Off.....	#1740
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MLPP Service.....	#17715
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Zone (to Keypad Zone Group)	7300→
Passcode Change	#179
Phone Dial Lock	#148
Reminder Request	#172
Reminder Snooze♦	4
Room Status	7026-7041
Saved Number/Redial♦	#196 / #9
Security Line	#17700

UCx Feature Codes

Series Call ♦	f #195
Speed Dialing:	
Private Number	7000→
Programming Private #	#193
Public Number	6000→
Programming Public #	#194 (Attendant)
Stop Dial ♦	# / (#1300)
Wakeup Request	#173
Wakeup Snooze ♦	4
FlexSet/T200M Series FEATURES ONLY	
Auto Answer - On/Off	#138
Auto Redial:	
Activation	#178
Stop Redial (Hold)	##6
Restart Dial (Cancel Hold)	##7
Priority Assign	##8
Priority Cancel	##9
Call Elapse Time Display	#129
Directory:	
Directory Search	#1994, ##
Personal Directory	#9
Delete Entry in Personal Directory	#0
Add New Entry in Personal Directory	#1
Edit Entry in Personal Directory	#2
Backspace	#3
Space	#4
Name/Number	#5
Send	*
Headset Only - On/Off	#1302
Idle Display - On/Off	#137
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